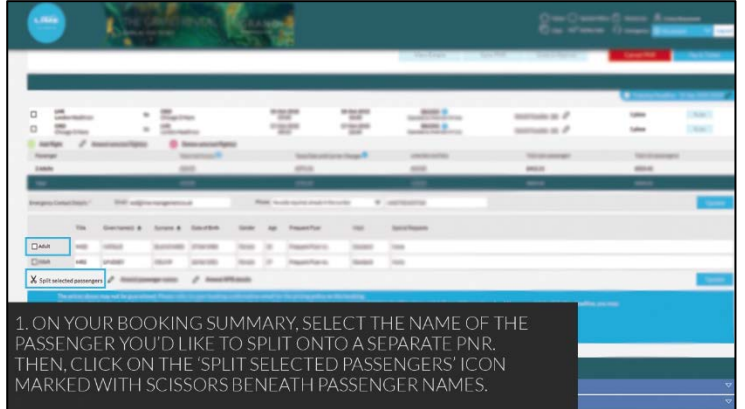


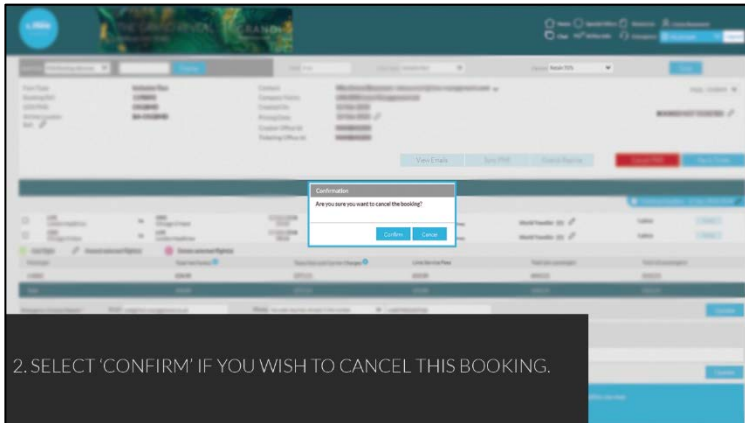


LIME FLIGHTS

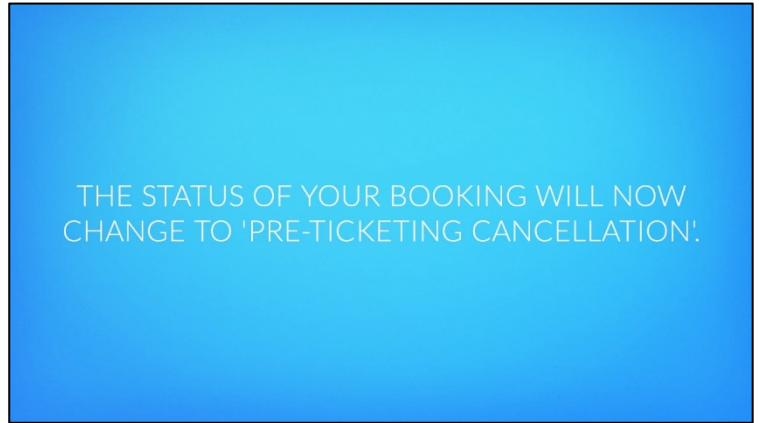
CANCEL A PRE-TICKETED BOOKING



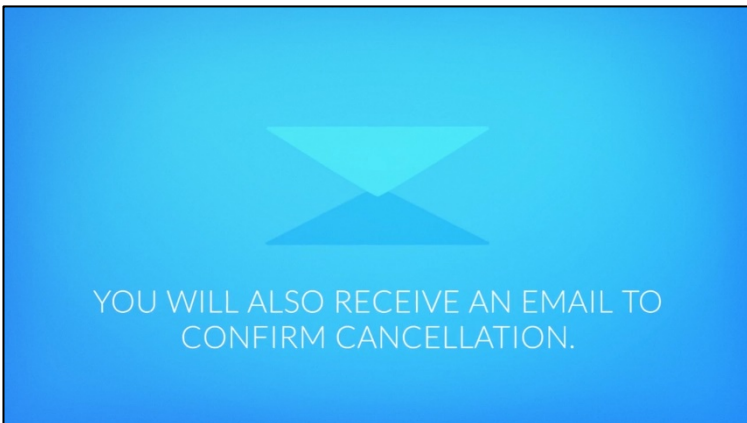
1. ON YOUR BOOKING SUMMARY, SELECT THE NAME OF THE PASSENGER YOU'D LIKE TO SPLIT ONTO A SEPARATE PNR. THEN, CLICK ON THE 'SPLIT SELECTED PASSENGERS' ICON MARKED WITH SCISSORS BENEATH PASSENGER NAMES.



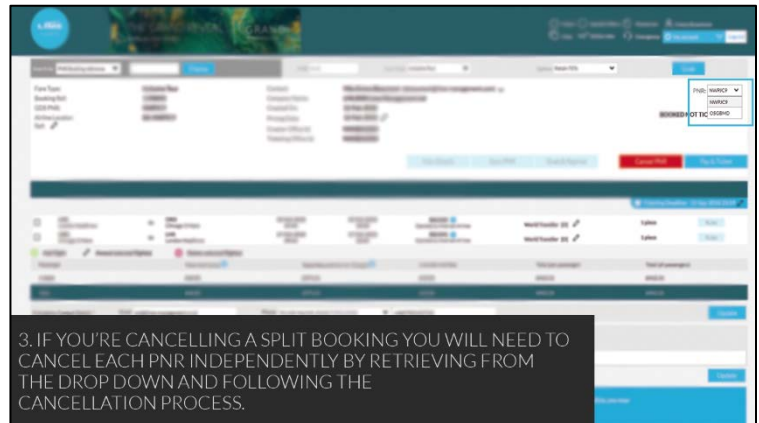
2. SELECT 'CONFIRM' IF YOU WISH TO CANCEL THIS BOOKING.



THE STATUS OF YOUR BOOKING WILL NOW CHANGE TO 'PRE-TICKETING CANCELLATION!'.



YOU WILL ALSO RECEIVE AN EMAIL TO CONFIRM CANCELLATION.



3. IF YOU'RE CANCELLING A SPLIT BOOKING YOU WILL NEED TO CANCEL EACH PNR INDEPENDENTLY BY RETRIEVING FROM THE DROP DOWN AND FOLLOWING THE CANCELLATION PROCESS.